

WELCOME TO

ALOHA SQUARE



THE ALOHA IT TEAM

IS AVAILABLE

 From **Monday to Friday**
from **8 am to 5 pm**

FOR YOUR IT QUESTIONS

via the **Contact us** button on the Aloha website

> Topic *

- Career Centre
- Feel Good
- Fees and payments
- IT**
- Other topics

THE ALOHA STUDENT CARE TEAM

IS AVAILABLE



from **Monday to Friday**
from **9 am to 6 pm**

The Aloha Square is a dedicated space for student support and information.

The team is committed to :

- > Identifying and understanding your questions related to student life,
- > Guiding you to available resources,
- > Directing you, when necessary, to the appropriate services.

Our mission : To ensure you have a smooth and enriching experience

YOU CAN CONTACT THE TEAM THROUGH DIFFERENT CHANNELS

- > At **Aloha Square (Building 1, 1st Floor)**
- > Via the **Aloha Student Care** chat on **Teams**
- > Using the **Contact us** button on the Aloha website aloha.rennes-sb.com
- > By **telephone** via **02 99 54 63 63**



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UNFRAMED THINKING

LOOKING FOR INFO?



3 WAYS TO FIND ANSWERS



> Check your **Rennes SB email**



> Check the Aloha website **aloha.rennes-sb.com**
Or ask our chat assistant, AloHelp !



> Looking for internship or work study information ?
Check the **JobTeaser/Toolbox**

IF YOU STILL CAN'T FIND THE INFORMATION

> You can ask your question using the **Contact us** button on the **Aloha website**

HOW DO WE RESPOND TO YOUR QUESTION?

WHEN YOU SELECT THE TOPIC "CAREER CENTRE / WELCOME OFFICE / IT / LANGUAGES ...":

- > Your request is processed directly by the dedicated services without going through Aloha Student Care team.

WHEN YOU SELECT THE TOPIC "ALOHA":

- > The team is committed to identifying and understanding your request.
- > We provide you with an initial response and guide you to the available resources.
- > Does your question require the expertise of another department? Aloha directs you to the appropriate service, ensuring a smooth and seamless experience.



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